Dear David & Jan,

## Re: Our house - Bowling Road, Ware

We are writing to say a huge thank you for everything you have done in regards to letting our property for us.

A move overseas meant that we had to let our property out and needed to do so in a specific time scale. Having only ever been tenants before, never landlords, our first step was to contact some of the mainstream local agencies (including the estate agents we bought the house through several years ago) all of whom showed little or no interest in what we wanted with regards to the letting and seemed to only want to meet their client quota for that particular month - not what I would call good service at all. Then we found you!

From the first meeting you were both completely professional, considerate and above all friendly. Worrying about letting the house and facing a move overseas, life was pretty stressful for us to say the least - but your friendly approach combined with the assistance and advice that you gave us made the whole process calm and stress free.

The advice and attention to detail you provide to your clients, both tenants and landlords, is very impressive - from the initial meeting to the photography of the property, the website and advertising, the inventory and management service - you kept us informed each step of the way without bombarding us with calls and questions.

Not only did you find us some lovely tenants (thank you!) but you have kept us updated with regards to the property with your inspection reports and updates and monthly financial statements – all of which make life much simpler for us, especially being overseas.

For anyone looking for a property to rent, or anyone who is looking to rent out their own property, we would 100% recommend contacting Knight Property Management.

DM 112

Best regards,

Tanya & Daniel

Somewhere sunny :0)